



**Human Resources Administration**  
Department of Social Services  
Robert Doar, Commissioner

### **HRA's Multi Service Centers Provide Wide Range of Services to NYC Communities**

Since 1961, HRA's Multi-Service Centers have served communities throughout New York City as 'one-stop-shops' where clients can go for a wide variety of assistance. Multi-Service Centers provide low-cost space to non-profit and community groups who help over 34,000 clients per month with diverse services such as health care, family services, vocational training and more. Multi-Service Centers also serve as headquarters for some local community boards, and provide other services which enrich the community, such as space for local events.

"Multi-Service Centers give New Yorkers a convenient place to go for a wide range of services," said Commissioner Robert Doar. "Non-profit and agency occupants in the centers provide services that share HRA's and the City's commitment to helping New Yorkers in need stay healthy, care for their children, find employment and work toward attaining self-sufficiency."

HRA's Multi-Service Centers include the South Jamaica center in Queens; the Hunts Point center in the Bronx; the East Harlem and Oberia D. Dempsey centers in Manhattan, and the Bedford-Stuyvesant, Brownsville and Bushwick centers in Brooklyn. Available services include medical care, vocational training, help with education, youth employment and tutoring services, maternal and children's health, HIV/AIDS services, housing assistance, family counseling, mental health services and more. Many of the Multi-Service Centers also house local community board meetings, and several, like the Oberia D. Dempsey Center, have auditoriums and community centers available for local events.

HRA's Office of Land Use Review oversees the centers, which are managed by local non-profit organizations. The Office of Land Use Review provides technical assistance with program development and evaluation, analyzes contracts and expenditures, and ensures sponsors comply with HRA requirements through monthly reporting. The Land Use Review unit includes Director William French, Joan Sternberg, Earnest Augustus, Jorge Del Villar and Maria Nieves.

"The Multi-Service centers have a dual impact on the communities they serve," said Director William French. "Not only do the residents of the community benefit from the co-location of programs that occupy space at each facility, but the local service providers also benefit by being able to operate at a stable and secure location where space is provided well below market rates, and where referrals come from fellow service providers. I'm pleased that the program has allowed small non-profit organizations to flourish, which fosters better service provision to the public"

"Multi-Service Centers are a great asset to the community," said HRA Senior Advisor to the Senior Executive Deputy Commissioner Kenneth Charles. "They are an extension of the services HRA provides, and they make it easier for community groups to operate."