

## Field Offices

The **OFFICE OF CHILD SUPPORT (OCSE)** provides services to all custodial parents and guardians throughout the five boroughs. Parents who are receiving cash assistance will be referred to a Child Support Borough Office. All others must apply for services in the family court in the borough where they live. For general information or help with your child support case, call: 888-208-4485.

### FAMILY COURT LOCATIONS

**Providing child support services for clients who are not applying for or receiving cash assistance; Office hours for all child support offices located in family courts:**

**9:00 a.m. – 5:00 p.m /Monday - Friday**

#### **BROOKLYN**

##### **Kings County Family Court**

330 Jay Street, 12th Floor  
Brooklyn, New York 11201  
718-246-7962/68

#### **BRONX**

##### **Bronx County Family Court**

900 Sheridan Avenue, 1<sup>st</sup> Floor  
Bronx, NY 10451  
718-590-3924/3432

#### **MANHATTAN**

##### **New York County Family Court**

60 Lafayette Street, 1st Floor  
New York, NY 10013  
212 385-8218/19

#### **QUEENS**

##### **Queens County Family Court**

151-20 Jamaica Avenue, 1st Floor  
Jamaica, NY 11432  
718- 725-3148/49

#### **STATEN ISLAND**

##### **Richmond County Family Court**

100 Richmond Terrace  
Staten Island, NY 10301  
718-720-2906

## **BOROUGH OFFICE LOCATIONS**

**Providing child support services to clients who are applying for or receiving cash assistance;  
Office hours for all borough offices: 9:00 a.m. - 5:00 p.m /Monday - Friday**

### **BROOKLYN**

#### **Brooklyn Borough Office**

*Serving Brooklyn and the Rockaways*

481 Hudson Avenue (Between Dekalb&Fulton)

Brooklyn, NY 11201

718-722-3034

### **MANHATTAN**

#### **Manhattan Borough Office**

*Serving Manhattan/Staten Island*

115 Chrystie Street

New York, NY 10002

212-334-7654

### **BRONX**

#### **Bronx Borough Office**

*Serving the Bronx*

630 Jackson Avenue

Bronx, NY 10455

718-401-4495

### **QUEENS**

#### **Queens Borough Office**

*Serving Queens (except the Rockaways)*

One Honeywell Avenue

Long Island City, NY 11101

718-784-6979

## **FOR CHILD SUPPORT CUSTOMER ASSISTANCE**

### **CALL: New York State Child Support Helpline**

Speak to a child support representative: Monday – Friday: 8:00 a.m. - 7:00 p.m.

Automated account information: 24 hours/7 days. Have your Social Security number and the PIN for your account

**888-208-4485**

866-875-9975 TTY (Hearing Impaired)

### **CALL: New York City Office of Child Support Enforcement (OCSE) Outreach Services Unit**

Information about paternity, DNA testing, and community outreach events: **212-480-7564**

### **VISIT: New York City OCSE Customer Service Walk-in Center**

151 West Broadway, 4th floor (between Worth and Thomas Streets)

Monday - Friday 8:00 a.m. - 7:00 p.m.

*Monday is the busiest day. For a shorter wait time, visit OCSE Customer Services from Tuesday – Friday between 11 a.m. and 6:30 p.m.*

**Travel Directions:** The OCSE Customer Service Walk-in Center is located at 151 West Broadway, two blocks west of Broadway and three blocks north of Chambers Street. Take the 1, 2, 3, A, C, J, or Z train to Chambers Street, the 4, 5, or 6 train to the Brooklyn Bridge/City Hall Station or the E train to Canal Street.

### **WRITE: OCSE/New York City Office of Child Support Enforcement**

PO Box 830

Canal Street Station

New York, N Y 10013